THIRDPACKET Technologies

NASA SEWP VI

Contract Holder Ordering Guide

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support – more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

ABOUT THIRDPACKET TECHNOLOGIES

ThirdPacket Technologies delivers specialized expertise in video teleconferencing, unified communications, data center network engineering, infrastructure automation, and Zero Trust implementation — helping federal, state, and commercial organizations design, modernize, secure, and support mission-critical environments.

Visit our website: www.thirdpacket.com

PROGRAM SUPPORT & QUOTES

To request a quote for hardware, software, or services under this contract, or for assistance with installation, warranty, technical support, or troubleshooting a problematic order, please contact our SEWP VI Program Support team using the information provided at right. Our team is available to help identify appropriate sales representatives and post-delivery support staff for your requirement.

ThirdPacket Technologies

Category C Contract

80TECH24R0001

PoP: November 2026 – October 2036

Main Office Address

ThirdPacket Technologies
3108 Lord Baltimore Dr, Suite 104
Baltimore, MD 21244

SEWP VI Program Support

Order Issues & Support

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SEWP Helpline

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(301) 286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

"Complex projects made simple."

SEWP VI Ordering Guide — Additional Details

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication, and Audio Visual (ITC/AV) solutions and services. Technology is ever-evolving, and for that reason SEWP's processes enable Contract Holders to add new commercial technology and IT services to their contract daily, as requested by customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. If you would like SEWP to determine whether your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for a quick review.

The SEWP Contracts were awarded by scope category. The three categories are:

- Category A – ITC/AV Solutions
- Category B – Enterprise-Wide ITC/AV Service Solutions
- Category C – Mission-Based ITC/AV Service Solutions (ThirdPacket Technologies)

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR, along with any necessary funding information, is sent to that Agency's procurement office, which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number, may be used. The NASA SEWP PMO does not issue DOs — these must be issued through the issuing Agency's procurement office. The SEWP PMO reviews, processes, and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).

HOW TO GET STARTED

1. Reach out to our SEWP Program Manager or Deputy Program Manager for a quote or requirement discussion.
2. Submit your Purchase Request (PR) through your Agency's internal procurement process.
3. Your Agency's Contracting Officer issues a Delivery Order (DO) referencing SEWP VI Contract 80TECH24R0001.
4. Our team supports installation, warranty, technical, and post-delivery needs throughout the order lifecycle.